



Tagline “The Community Is Our Family”

Philosophy of Service

Family Dynamix aims to be a growing, learning, supportive place where people are comfortable seeking assistance in dealing with issues they face, or simply to drop in, share, learn, revitalize and enjoy.

Counselling provided is supportive and educational and is not intended as therapy or treatment. The counsellor’s role is:

- to listen without prejudice or judgment to provide opportunity for individuals to organize their thoughts and feelings;
- to provide guidance and encouragement as individuals develop, and enhance additional communication and conflict-resolution skills;
- to provide information regarding individual and family development;
- to enhance clients’ problem-solving, coping and developmental capacities;
- to link clients with appropriate resources, services, and opportunities.

Value Statement

The Family Dynamix board of directors and senior management commit to upholding the integrity of the organization through communicating and practicing the following values and preferences:

- compliance with all applicable laws, statutes and regulations;
- compliance with all contractual obligations;
- a professional approach to financial reporting;
- integrity of transactions and records, through the process of a review engagement or audit by a chartered accountant;
- conflict of interest guidelines;
- respect for the public trust;
- respect for the privacy of client, organization and employee information;
- truth and fair dealing; fairness and equity;
- quality and competence;
- leadership by example;
- fair treatment of, and respect for, individuals;
- compliance with the Code of Ethics which may include, but not be limited to, the above statements.



Family Dynamix Association • Resource • Development • Advocacy

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